

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Mr. Jignesh Lathigra	Naman Midtown, AWing, Unit 401, FP No. 616, Tulsi Pipe Road, Dr. Ambedkar Nagar, Senapati Bapat Marg, Behind Kamgar Kala Kendra, Dadar (W), Mumbai - 400013,	022-69308502/03	support@gretexbroking.com
Head of Customer care	Mr. Rahul Parasram puria	Naman Midtown, A Wing, Unit 401, FP No. 616, Tulsi Pipe Road, Dr. Ambedkar Nagar, Senapati Bapat Marg, Behind Kamgar Kala Kendra, Dadar (W), Mumbai - 400013,	022-69308519	rahul@gretexbroking.com
Compliance Officer	Mrs. Meenu Walia	Naman Midtown, AWing, Unit 401, FP No. 616, Tulsi Pipe Road, Dr. Ambedkar Nagar, Senapati Bapat Marg, Behind Kamgar Kala Kendra, Dadar (W), Mumbai - 400013,	022-69308513	compliance@gretexbroking.com
CFO	Mr. Deepak Shah	Naman Midtown, A Wing, Unit 401, FP No. 616, Tulsi Pipe Road, Dr. Ambedkar Nagar, Senapati Bapat Marg, Behind Kamgar Kala Kendra, Dadar (W), Mumbai - 400013,	91-996798777	deepak.shah@gretexbroking.com

Note: Monday to Friday Timing 10:00 AM to 06:00 PM.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or

Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>.

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.